

*The Commonwealth of Massachusetts*  
**MASSACHUSETTS SENATE**

**SENATOR MARK MONTIGNY**  
*Second Bristol and Plymouth District*

STATE HOUSE, ROOM 312C  
BOSTON, MA 02133-1053

TEL: (617) 722-1440

FAX: (617) 722-1068

DISTRICT TEL: (508) 984-1474

MARK.MONTIGNY@MASENATE.GOV  
WWW.MASENATE.GOV

*Chair*

SENATE COMMITTEE ON  
POST AUDIT AND OVERSIGHT

*Chair*

SENATE COMMITTEE ON  
INTERGOVERNMENTAL AFFAIRS

July 28, 2025

*Via Electronic Mail Only*

Monica G. Tibbits-Nutt, Chair  
MassDOT Board of Directors  
10 Park Plaza  
Boston, MA 02116

**RE : Service Plaza Operator Procurement**

Dear Secretary Tibbits-Nutt and Members of the Board:

The Senate Committee on Post Audit and Oversight ("Committee") is conducting an investigation involving, among other things, the MassDOT Board's recent service plaza operator procurement process. The purpose of this investigation is to gather documentation and testimony pertaining to the procurement process cited above following concerns raised by members of this committee earlier this month.

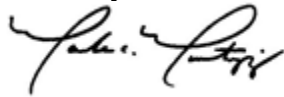
Therefore, pursuant to Section 63 of Chapter 3 of the Massachusetts General Laws, which provides in relevant part, that the Committee "shall have the power to summon witnesses, administer oaths, take testimony and compel the production of books, papers, documents and other evidence in connection with any authorized examination and review," the Committee hereby requests certain information and documents available to, or in the possession, custody or control of the MassDOT Board ("the Board"). Any requested information exclusively held by a MassDOT or MassDOT Board contractor or appointee shall be obtained by the Board for the purposes of this inquiry. This letter shall serve as notice to preserve all electronic and hardcopy communications, including but not limited to, emails, texts, letters, and phone records between the Board, Board members, MassDOT, procurement bidders, and the respective representatives of said parties whether serving as an employee, contractor, appointee, or other official capacity.

Please see Attachment A for a detailed list of requests. All responses, documents, and other information provided should be produced in digital format, either as PDF files or in native format to [audra.riding@masenate.gov](mailto:audra.riding@masenate.gov) by **5:00PM on Friday, August 8, 2025**. A copy of Section 63 and Section 64 of Chapter 3 of the Massachusetts General Laws is attached to this request.

Please note that this letter will serve as an initial inquiry and failure to provide the requested information by the above-stated deadline will compel the committee to take further necessary action.

I appreciate your cooperation in this matter. Should you have any questions, please do not hesitate to contact me, or my staff, at (617)722-1440.

Sincerely,

A handwritten signature in black ink, appearing to read "Mark Montigny", written in a cursive style.

Mark Montigny, Chair  
Senate Committee on Post Audit and Oversight

Enclosure

**Attachment A**

**For each item below, please provide a copy of all documents listed:**

1. A copy of the service plaza operator Request for Proposals (“the procurement”) issued on September 30, 2024.
2. A copy of the MassDOT Board meeting minutes from June 18, 2025, including agenda item number 3 entitled “Service Plaza Operator Procurement”.
3. A copy of all additional MassDOT Board meeting minutes that include information or discussion about the procurement.
4. All presentations provided to the Board regarding the procurement on June 18, 2025, and any prior meeting dates.
5. A copy of the criteria used by the Board, or its designated representatives, to evaluate bid responses, including but not limited to, quantitative and subjective factors considered along with any weight assigned to each factor.

**For each item below, please provide a responsive narrative:**

1. At any time prior to June 18, 2025, was the Board, or any member(s) of the Board, briefed on the prior project history of the respective bidders?
2. At any time prior to June 18, 2025, was the Board or any member(s) of the Board, MassDOT, or its respective representatives whether serving as an employee, contractor, appointee, or in any other official capacity contacted either verbally or in writing by a registered lobbyist or any bidder representative pertaining to this procurement?
3. If the answer above is yes, please explain all communications in detail, including but not limited to, the names, date, time, format, and nature of the communication(s).
4. How many final bids were submitted in response to this procurement?
5. What was the difference in monetary value between the selected bid and runner-up bid submitted?
6. How many bids were presented to the Board?
7. Please state the name, title, qualifications, and method of appointment for each individual who was responsible for evaluating proposals received in response to the procurement, including but not limited to, members of the MassDOT Selection Committee.

8. Has the Board authorized the Secretary, or their designee, to award and execute the Transition Agreement (MassDOT Contract No. SPO-1-2025) and Lease and Concessions Agreement (MassDOT Contract No. SPO-2-2026)?
9. If the answer above is yes, please state the current status of these contracts. If the answer above is no, please state the intended timeframe for authorization of the contracts.